



ALL CORRESPONDENCE TO BE ADDRESSED TO THE GENERAL MANAGER

Central Electricity Board

CORPORATE OFFICE

P.O Box 134 | Rue du Savoir | Cyber City, Ebène 72201
MAURITIUS

TEL NO. : (230) 404 2000
FAX NO. : (230) 454 7630 / 7632
E-MAIL : ceb@intnet.mu
WEBSITE : ceb.intnet.mu
VAT Reg. No. : VAT22000591
BRN : F07000041

OAB-IT-4191 - Cla 3

02 July 2018

OUR REF :

YOUR REF: **Attention: All Bidders**

Dear Sir/Madam,

OAB-IT-4191 - Implementation and Commissioning of Enterprise Content Management, Data Loss Prevention & Accompanying Hardware Infrastructure

Clarification No 3

Please find below CEB's reply to queries from prospective bidders in respect of the abovementioned bidding exercise.

Query 1

We're a Dubai based IT distributor. Are we allowed to bid in this tender?

Reply 1

Yes. You are allowed to bid.

Query 2

Are we allowed to bid only for one product? We can only offer DLP solution. If yes, then what will be the bond deposit value?

Reply 2

No. Bidders have to quote for all the items.

Query 3

'We would like to know, if the past experience of similar work is essential. We have experience of executing more complex nature projects, but does not have exactly same experience. So would like to request clarification that if we don't have past experience of exactly same projects, but we have executed more complex nature projects of much bigger size, would we be considered or our bid will be disqualified. We would appreciate your reply asap.

Reply 3

Please note that experience in similar ECM implementations is mandatory.

Query 4

Page 53: 'The 'target' documents of the DMS can be internal/external correspondence' - Please provide some examples of internal and external documents?

Reply 4

Internal and external documents include Letters, Emails, Circulars, Memos, Procurement related documents, Budget reallocation documents, Expenditure related documents etc....

Query 5

Page 53: 'The solution shall provide for recording of incoming and outgoing correspondence.' - What is meant by recording? Please provide more details/information?

Reply 5

Recording includes making an entry for basic information (date, sender, recipient, ref etc....) in the DMS for the document, scanning and uploading the document and linking both. This can be automated.

Query 6

Page 53: 'Automated recording of documents shall provide for correction of entries and errors.' - Please provide more information regarding entries and types of errors?

Reply 6

Typos after OCR and automated scanning.

Query 7

Page 54: 'A Dropbox functionality shall be provided whereby a URL can be given to the outside world for download.' Please provide more details regarding the dropbox functionality and the business context to provide access to the outside world? Will the users be from CEB or external to the organisation?

Reply 7

The DP functionality shall primarily serve to make documents available to external parties. This shall be through a link.

Query 8

Page 54: 'A Dropbox functionality shall be provided whereby a URL can be given to the inside of CEB for download.' Internal users would already have access to the DMS. Please provide more details of the business context for the internal users?

Reply 8

Please refer to Reply 7 above. Functionality shall be similar except that the link shall be available from the inside network.

Query 9

Page 55: 'The document may be re-actioned through another route.' – Please provide more details?

Reply 9

If a document has been referred to a particular workflow, it may be called for example to follow another approval process.

Query 10

Page 56: 'The solution shall have the possibility of working with DocuSign.'. Should we quote for the integration?

Reply 10

No quote is needed.

Query 11

Page 56: 'The bidder shall state whether there is a BI or DW solution in their suite of products.' Please provide more details with regards to your BI or DW requirements?

Reply 11

Example: Oracle has BI & DW in its suite.

Only information about the availability of the module is sought.

Query 12

Does CEB has and uses SAP archive link?

Reply 12

No

Query 13

What is the total estimated size of the documents you plan to migrate on the system?

Reply 13

1TB

Query 14

What is the total estimated size of the documents that CEB might be generating across all departments on a monthly basis? [Response to point 10 and 11, will help in determining disk space for Vacoas].

Reply 14

10 GB

Query 15

Should we quote for a RDMS? If yes, do you have a preference for MS SQL, Oracle or any other?

Reply 15

Yes. Bidders shall quote for the RDBMS licenses (Refer to Price breakdown & Financial Schedule and the CEB has a preference for Oracle & MS SQL.

Query 16

Do the CEB users involved in part 2: Revenue protection automation – part 3: Process for procurement form part of the 75 read/write users CEB intend to start the project with?

Reply 16

Yes

Query 17

Should any other internal users besides/on top of the 100 users be able to submit a form?

Reply 17

Not currently but bidders shall consider growth requirements of the CEB as specified in the bidding document.

Query 18

When fully operational, i.e. for a 1000 user system, what is maximum concurrent **read-only** users would you expect? Would a maximum of 25 **read-only** concurrent user access suffice?

Reply 18

Yes

Query 19

Reference is made to Pg 39 - 45 in the tender document, can an alternative configuration for the servers (in terms of processor & memory) be proposed should the requested configuration in the tender document is more than what is required for our solution?

Reply 19

No. Bidders shall comply with the minimum requirements.

Query 20

Page 40 item 13 and Pg 43 item 12 in the tender document refers, kindly confirm whether flash drives (SSDs) or rotating disks (SAS 15k) are required?

Reply 20

Refer to Addendum 1.

Query 21

Kindly confirm what is the actual connection from your existing physical servers to the EMC VNX storage & VPLEX. FC? iSCSI 1GB/10 GB?

Reply 21

The actual connection is FC.

Query 22

Is there a separate physical network for the backup infrastructure?

Reply 22

Yes, there is a separate network for the backup infrastructure.

Query 23

Can you please clarify if you want a dropbox type functionality or dropbox itself?

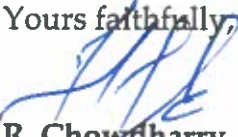
Reply 23

The CEB wants dropbox type functionality (and not dropbox itself) in the sense that documents shall be made available for download to external parties in the form of a link. This link will query a server/service found on the DMZ side of the CEB's network.

This functionality shall be made available on the user network also.

Kindly acknowledge receipt of this letter addressed to the Chairman Tender Committee at ctc@ceb.intnet.mu at latest by **04 July 2018**.

Yours faithfully,


R. Chowdhary
Supply Chain Manager